



## INTEGRATION JOINT BOARD

<b>Date of Meeting</b>	06 June 2023
<b>Report Title</b>	Chief Officer's Report
<b>Report Number</b>	HSCP23.038
<b>Lead Officer</b>	Sandra MacLeod
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<b>Consultation Checklist Completed</b>	Yes
<b>Directions Required</b>	No
<b>Appendices</b>	None

### 1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integration Joint Board (IJB) with an update from the Chief Officer.

### 2. Recommendations

- 2.1. It is recommended that the IJB note the detail contained in the report.

### 3. Summary of Key Information

- 3.1. Local Updates



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### ***Complex Care***

Officers are working on development of a Full Business Case for the September 2023 meeting of Aberdeen City Council's Finance and Resources Committee in relation to the Stoneywood site and provision of 8 units and staff facilities for adults with Complex Care requirements. The Outline Business Case has now been presented to NHSG Chief Executive's Team.

### ***Healthy Hoose***

A survey of the local population and service users of the Healthy Hoose was carried out September 2022 to understand needs and inform future provision. Simultaneously, a recruitment process to appoint to the Advanced Nurse Practitioner (ANP) posts in the Healthy Hoose was unsuccessful. Established connections with the Marywell GP Practice Service Review since June 2022 provided an opportunity to redesign the nursing vacancies at Marywell and the Timmermarket with the vacant ANP posts in the Healthy Hoose in line with the survey results. A redesigned Community & Outreach Nursing team will provide greater capacity to support the needs of the local populations in key areas of the City from various bases in Healthy Hoose, Timmermarket and Marywell Practice, both in terms of skilled workforce and headcount of staff. The team will rotate through each base to build knowledge and skill. A Link Practitioner has been included in the funding for this team to be based in the Healthy Hoose each day to support service users with signposting and self-management by accessing online resources. The ANP vacancies are currently advertised with Community Specialist Nurse posts in the recruitment process. CTAC services continue to run from the Healthy Hoose.

### ***Primary Care Update***

General Practice is facing unprecedented recruitment and retention issues as well as increasing demand, which threatens its sustainability. A Grampian wide group focusing on Sustainability has been set up, this group has identified key workstreams including: National influence, Patient Communication, Leadership and Management Courses, Recruitment and Retention, Primary Care Data and the Future vision of Primary care.

Aberdeen City General practice is currently being affected by practice list closures. The primary care team are working with NHS Grampian, the Local Medical Council



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(LMC) and GP Sub to develop a way forward to assist GP practices to re-open their list to new registrations.

There has been a wide-ranging communication strategy to educate residents on know who to turn to and the Multi-disciplinary roles within General practice. This has included: a radio campaign comprising of radio adverts and segments on Northsound breakfast show; Q&A Sessions with SHMU radio, engagement sessions with Local Elected Members, Community Councils and other local groups. Plans are in place to develop this further.

The Primary Care Improvement Plan (PCIP) continues to be rolled out. The 2023 PCIP tracker has recently been submitted to the Scottish Government to demonstrate progress. Funding and recruitment challenges have impacted the delivery of this programme.

### ***Staffing Changes***

Strategic Change Lead – Jason Nicol, Strategic Change Lead for Aberdeen City HSCP is to depart his role having been appointed to the role of Head of Wellbeing, Culture and Development within the People and Culture Directorate, NHS Grampian. Jason has worked in the Partnership since its inception as Head of Service for Specialist Older Adults and Rehabilitation Services and, before that, within the Aberdeen City Community Health Partnership leading the Specialist Rehabilitation Service for almost 14 years. The new role has a remit across the health and social care system in Grampian, including the three HSCPs, and so we look forward to a continued connection with Jason in his new role.

### ***Staff Wellbeing***

ACHSCP continues to provide a wide range of well-being support to staff across the city. This includes complimentary therapies, mindfulness, pedicures and the Listening Service. There has also been increased focus on supporting staff to take their breaks and annual leave. The Partnership has also supported team development sessions and both National Administration & Nurses Days by delivering cakes/ treats to thank staff for their huge contributions. All activities will continue throughout summer and then pivot more towards autumn/ winter topics eg flu vaccinations; winter driving kits

### ***Vaccination Service***



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**Spring Booster** – The team commenced the vaccination Spring Booster Programme to all eligible Aberdeen City Residents on the 27<sup>th</sup> March 2023. To date NHS Grampian are reporting a 59% uptake rate which is above the National average. The programme will continue to be delivered until the end of June.

**Ongoing delivery of Programmes** – The team also continue to deliver adult routine (Shingles and Pneumococcal) and non routine immunisations, pre-school and school immunisation programme across Aberdeen City. Improvement work is currently being undertaken around pre-school immunisations with the review of SIRS data and creating additional capacity with additional pre-school clinics in areas of lower uptake.

**Relocation of Aberdeen City Vaccination Centre** – The team took occupation of Unit 19, Bon Accord on Friday 12<sup>th</sup> May. Works commenced on Monday 15<sup>th</sup> May. The current Aberdeen City Vaccination Centre will close on Sunday 4<sup>th</sup> June and is planned to re-open within the Bon Accord Centre on Monday 19<sup>th</sup> June. Between Monday 5<sup>th</sup> and Friday 16<sup>th</sup> June, residents will be able to attend for their vaccination appointment at Bridge of Don or Airyhall Vaccination Centres or alternatively re-arrange their appointment to the new centre from the 19<sup>th</sup> June onwards. The team are also working jointly with health & social care services to look at opportunities to support prevention, promote health & wellbeing and ensure optimal use of the venue.

**Autumn/Winter 2023 Programme** – Programme planning has now commenced for the autumn/winter programme. We have now received confirmation via a Chief Medical Officer (CMO) letter on the 18<sup>th</sup> April that the 2023/24 Seasonal Flu Programme will continue to be delivered to the extended co-hort again this year (including social care staff, independent contractors, secondary schools, carers, teachers & support staff and all residents aged 50-64). All boards have been asked to commence planning on this basis and prioritise communicating the benefits of flu vaccination and ensuring delivery is made as easily accessible as possible, especially for those in historically less well served groups. The service also require to continue encouraging uptake of flu vaccination among health & social care staff and to ensure they are fully supported to access the service. Our planning this year will take account of lessons learned last year, in addition to advice provided by the Chief Medical Officer. It is likely the programme will commence from early September. The recruitment process for temporary staff to support this programme has now commenced. Joint Committee on Vaccination and Immunisation (JCVI)



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and CMO advice is currently awaited in regards to the 2023/24 COVID-19 Winter programme.

### ***Woodside Nursing Home***

On Thursday 13th April 2023, the care provider of Woodside Nursing Home (Care Concern Group) informed ACHSCP that their landlord had given them notice that they would not be renewing the lease for the building when it expires on 31st July 2023.

Woodside is a nursing home with the capacity to support 27 residents, although their current occupancy is 26. All these residents will be required to leave Woodside Nursing home and be relocated to another home on or before 31st July.

Care management continue to work closely with Woodside Nursing Home and other providers in Aberdeen City to facilitate moves to new nursing homes for all residents. By the middle of May over half of the residents have now moved out of Woodside Nursing Home and relocated into their new nursing home. . Staff have worked tirelessly alongside the Provider and all residents have now been reallocated.

### ***ACHSCP and Community Planning***

In addition to the joint locality planning undertaken with Aberdeen City Council's Community Development team, staff from Aberdeen City Health and Social Care Partnership (ACHSCP) participate in 20 of the Local Outcome Improvement Plan (LOIP) project teams either as team members or as the project manager, so we are really well connected into Community Planning work. The project teams cover topics such as Healthy Weight, Making Positive Health and Wellbeing Choices, Reduction of Tobacco Smoking, Anti-Poverty, Child Poverty, Suicide Prevention, Unpaid Carers, Youth Homelessness, Unequal Impact of Covid, Supporting People with COPD, Volunteering, and Community Involvement and Capacity Building. The aim of the projects is to undertake small tests of change that make tangible improvements which can subsequently scaled up.

The Resilient Included and Supported (RIS) Outcome Improvement Group (OIG) is chaired by the Lead for Strategy and Transformation. There are eight projects under this group all due to complete this year. One project in relation to volunteering has already had it's Close Report approved by the CPA Board. It had exceeded its target and five of the other projects are on track to do the same. The



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Youth Homelessness project, although making significant improvements, has been unable to meet its target due to the large increases in homelessness overall following the lifting of Covid restrictions. The final project, which aimed to support 50 low-income families in a priority neighbourhood to improve eating behaviours and adopt positive lifestyle choices, has struggled to encourage significant numbers to participate until very recently, so is unlikely to achieve its target within the timescale. The LOIP is being refreshed early next year and it is likely a version of this project will be included in that, to allow the work to progress.

The Scottish Government is undertaking a review of the National Outcomes to know whether the existing National Outcomes are the right ones. This is a requirement within every five years, under the Community Empowerment Act (2015). The Call for Evidence is one part of the review, alongside the written consultation. ACHSCP contributed to the overall Community Planning Aberdeen response. We suggested that “We are healthy and active” is not sufficient as the health outcome and should acknowledge that being healthy and active is not the same for everyone. We also proposed that prevention needed to feature more prominently, at the very least by adding the word ‘healthy’ into “We grow up loved, safe, and respected so that we realise our full potential”. Finally we enquired whether the outcome “We have thriving and innovative businesses with quality jobs and fair work for everyone” could also reference supporting key employment in public sector areas such as health and social care.

### ***IJB Culture Update***

The work on culture continues with the Culture sub-group of the IJB changing to the Sounding Board. In order to attend to the wider possibilities around our culture work, a session was undertaken with the Operational Leadership Team of the HSCP where there was high interest and support for engaging further with the OLT and an appetite to attend to our organisational culture. Finally, a collaboration is underway with the University of Aberdeen which seeks to work with Masters students to evaluate the impact of our recent work on culture and the impact this is having on our organisational culture and effectiveness as a system.

### **3.2. Regional Updates**

#### ***NHS Grampian Delivery Plan***





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NHS Grampian has a contract with the Scottish Government to have a Chief Executive Team/Board 'owned' Delivery Plan. This sets out how NHS Grampian Board, working in partnership with the three Health and Social Care Partnerships (HSCPs), colleagues, citizens, communities, and partners (including the third sector) will make progress against the vision and strategic priorities as set out in the Plan for the Future 2022-28, along with responding to key priorities set out by the Scottish Government.

There is already a high degree of coherence between the Aberdeen City Strategic Plan and the Plan for the Future and colleagues from all three HSCPs have been closely linked to the development work for the NHSG Delivery Plan ensuring that this reflects existing work without committing the HSCPs to additional or incongruent activity. Shared outcomes for the Delivery Plan have been agreed by the North East Transformation Group and a high-level presentation on the plan was given to the Aberdeen City Strategic Planning Group and feedback captured.

An initial draft of the Delivery Plan is due to be submitted to the Scottish Government on 19th June 2023. Feedback is expected by mid-July and following any amendments the final plan will be submitted to the NHS Grampian Board meeting on 3rd August.

Progress on the plan will be reported quarterly to the NHS Grampian Board and to Scottish Government and regular updates will also be shared via a range of mechanisms including the Plan for the Future Website. ACHSCP will contribute to these progress reports as required in relation to actions specific to them. ACHSCP' contribution to the reporting will be in line with the quarterly reports already submitted to the Senior Leadership Team and to the Risk Audit and Performance Committee.

It is proposed to invite colleagues from NHS Grampian to present the approved plan to the IJB on 22nd August 2023.

### **3.3. National Updates**

#### ***National Care Service Study Visit***

Aberdeen City HSCP and Aberdeen City Council welcomed officials from Scottish Government on 3<sup>rd</sup> May to 5<sup>th</sup> May for a study visit as part of the Scottish Government's planning for the proposed National Care Service. Delegates from the Scottish Government were drawn for a range of backgrounds and were guided



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by colleagues from Aberdeen City HSCP and Aberdeen City Council through a programme exploring integration and partnership working in Aberdeen City. On 17<sup>th</sup> April, colleagues from Aberdeen City HSCP's Senior Leadership Team again met with representatives of the Scottish Government as part of the Scottish Government's engagement work with health and social care partnerships for the planning of the National Care Service. The Aberdeen City HSCP and Aberdeen City Council intend to maintain dialogue with Scottish Government officials to help shape and influence any future National Care Service.

### Implications for IJB

- 3.4. Equalities, Fairer Scotland and Health Inequality** - There are no implications in relation to the IJB's duty under the Equalities Act 2010 and Fairer Scotland Duty.
- 3.5. Financial** - There are no immediate financial implications arising from this report.
- 3.6. Workforce** - There are no immediate workforce implications arising from this report.
- 3.7. Legal** - There are no immediate legal implications arising from this report.
- 3.8. Covid-19** – There are no immediate Covid-19 implications arising from this report.
- 3.9. Unpaid Carers** - There are no implications relating to unpaid carers in this report.
- 3.10. Other** - There are no other immediate implications arising from this report.

### 4. Links to ACHSCP Strategic Plan

- 4.1.** The Chief Officers update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.





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### 5. Management of Risk

#### 5.1. Identified risks(s)

The updates provided link to the Strategic Risk Register in a variety of ways, as detailed below.

#### 5.2. Link to risks on strategic or operational risk register:

- 3 There is a risk that relationship arrangements between the IJB and its partner organisations (Aberdeen City Council & NHS Grampian) are not managed to maximise the full potential of integrated & collaborative working. This risk covers the arrangements between partner organisations in areas such as governance; corporate service; and performance.
- 4 There is a risk of reputational damage to the IJB and its partner organisations resulting from complexity of function, delegation and delivery of services across health and social care.

#### 5.3. How might the content of this report impact or mitigate these risks:

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary.